
Training Provider	Learn Skills	Assessment	Quizzes & Final Exam
Location	learnskills.org	Qualification	Certificate of Completion
Method	Asynchronous Self-paced	Eligibility	Open
Cost	50 EUR		

Organizations today are competing for consumers, so assuring that customers have a positive experience is a key aspect of any company's performance. This course highlights how customer relations relates to the "bottom line," gives an overview of some common pitfalls in customer relations, and addresses concrete techniques to use with customers.



<http://lrnskls.com/yb45>