

Training Provider	Learn Skills	Assessment	Quizzes & Final Exam
Location	learnskills.org	Qualification	Certificate of Completion
Method	Asynchronous Self-paced	Eligibility	Open
Cost	50 EUR		

According to a recent poll, 37% of workers in the U.S. reported that they've been bullied at work. Some 29% of HR managers report that one or more employees in their workplaces have quit as a direct result of bullying. Between 12% and 18% of psychological-based disability claims are directly related to bullying. Books and movies such as *The Devil Wears Prada* are raising awareness about an issue that is anything but fiction. Both business executives and lawmakers are taking action to define and address workplace bullying. Anti-bullying laws are already a reality in Australia, parts of Canada and in several European countries, including the U.K. Starting with California in 2003, state lawmakers nationwide in the U.S. have considered bills that would provide a cause of action based on an "abusive work environment."

Wise employers aren't waiting for public mandates and are implementing anti-bullying policies as a way to retain employees, stimulate recruitment and maintain a healthy, happier and more productive workforce.

Course Summary

This course describes what workplace bullying is and details the various forms it takes. It addresses abusive bosses, clients and vendors, as well as bullying between co-workers. It explains both how to avoid bullying behavior and how to respond to it in others.

The topics covered in the course include:

- What is workplace bullying?
- Adverse effects of bullying
- Anti-bullying law
- Forms of bullying: hostility, abuse, abuse of power, deceit and sabotage
- Psychological causes of bullying
- Bullying as a violation of company policy
- Enforcement



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